

INFINITE ATOM TECHNOLOGIES LLC

Privacy Policy

How We Collect, Use & Protect Your Data

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// 1. INTRODUCTION

Infinite Atom Technologies LLC ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your information when you use infinite-atom.com. This policy covers all Platform users including visitors, customers, partners, and event organizers.

// 2. INFORMATION WE COLLECT

2.1 Information You Provide

- Name, email address, and password (hashed) during registration
- Business name, description, city, and tier selection for partner accounts
- Physical address if you opt into map pin placement
- Product listings, images, and descriptions
- Forum posts, community content, and messages
- Event submission information
- Contact form submissions and service inquiry content
- Payment information — processed by Stripe; we do not store card numbers or banking credentials
- Tax information provided for 1099 reporting

2.2 Automatically Collected Information

- IP address and browser type
- Pages visited and time spent on Platform
- Device type and operating system
- Referral source
- Cookies and similar tracking technologies for session management

2.3 AI Interaction Data

When you interact with Atom AI or COSMO, your messages and the AI's responses may be logged for the purpose of improving service quality, detecting abuse, and maintaining platform security. AI conversation logs are not sold or shared with third parties for marketing purposes. You may request deletion of AI interaction logs associated with your account by contacting infiniteatomtech@gmail.com.

// 3. HOW WE USE YOUR INFORMATION

- Create and manage your account and vendor space
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- Process subscription payments and sales through Stripe
- Display vendor information publicly within the Bazaar and Maker Map
- Operate community features including forum, showcase, spotlight, and leaderboard
- Send transactional emails including order confirmations, password resets, and billing notices
- Send platform update communications — you may unsubscribe at any time
- Improve Platform features and develop new capabilities
- Moderate content and enforce platform policies
- Comply with legal obligations including tax reporting
- Detect and prevent fraud, abuse, and security threats
- Respond to contact form inquiries and service requests

// 4. THIRD-PARTY SERVICES

4.1 Stripe

Payment processing for subscription fees and on-platform sales. Stripe processes payment data under PCI DSS Level 1 certification. We do not store or have access to your full card details. Stripe's Privacy Policy governs their handling of your payment data.

4.2 Supabase

Authentication and database services. Your account credentials, profile data, and platform content are stored on Supabase-managed infrastructure. Supabase's Privacy Policy governs their handling of stored data.

4.3 FormSubmit.co

Contact form and service inquiry submissions are relayed through FormSubmit.co, a third-party form processing service. Your name, email, and message content are transmitted to FormSubmit.co for delivery to our inbox. FormSubmit.co's Privacy Policy governs their handling of this data. If the relay is unavailable, a Gmail compose draft is opened in your browser as a fallback.

4.4 Cloudflare

DNS, CDN, and security services. Cloudflare may process request data including IP addresses for security and performance purposes under their Privacy Policy.

4.5 Google Fonts

Font delivery. Google may collect usage data according to their Privacy Policy.

4.6 Future Third-Party Services

As the Platform grows, additional third-party services may be integrated including but not limited to email marketing platforms, analytics providers, and additional payment processors. This Privacy Policy will be updated to reflect any material additions with appropriate notice.

// 5. DATA STORAGE & SECURITY

Account data is stored on Supabase-managed infrastructure in the United States (East US — Ohio region). Platform files are stored on Infinite Atom-owned self-hosted infrastructure in Lancaster, Ohio. We implement industry-standard security measures including encrypted HTTPS connections, hashed password storage, Content Security Policy headers, and access controls.

No method of electronic storage or transmission is 100% secure. In the event of a data breach that poses a risk to your rights and freedoms, Infinite Atom will notify affected users as required by applicable Ohio law within 45 days of discovering the breach, or sooner if required by law.

// 6. YOUR RIGHTS

- Access — request a copy of personal data we hold about you
- Correction — request correction of inaccurate data
- Deletion — request deletion of your account and associated personal data
- Portability — request a portable copy of your data
- Opt-out — unsubscribe from marketing emails at any time
- AI data — request deletion of AI conversation logs associated with your account

To exercise any of these rights, contact infiniteatomtech@gmail.com. We will respond within 30 days. We may require verification of your identity before processing a request.

// 7. CHILDREN'S PRIVACY

The Platform is not directed at individuals under the age of 18 for paid services, or under the age of 13 for any use. We do not knowingly collect personal information from children under 13. If we learn we have collected information from a child under 13, we will delete it immediately and may report the matter as required by law including the Children's Online Privacy Protection Act (COPPA).

// 8. OHIO PRIVACY RIGHTS

Ohio residents have specific rights under Ohio data privacy law. If you are an Ohio resident, you have the right to know what personal data we collect, the right to opt out of the sale of personal data (we do not sell personal data), the right to correct inaccurate personal data, and the right to delete personal data subject to certain exceptions. To exercise your Ohio privacy rights, contact infiniteatomtech@gmail.com.

// 9. COOKIES

We use cookies to maintain your login session and improve your experience. Essential cookies required for Platform functionality cannot be disabled. You may disable non-essential cookies in your browser settings, though this may affect Platform functionality. We do not use third-party advertising cookies.

// 10. CHANGES TO THIS POLICY

We may update this Privacy Policy to reflect changes in our practices, new features, or legal requirements. Material changes will be communicated to registered users via email with a minimum of 14 days notice before taking effect. Continued use of the Platform after changes constitutes acceptance of the updated policy.

// FUTURE PLATFORM DEVELOPMENT

Infinite Atom Technologies LLC is an evolving platform. As new features, services, and capabilities are introduced — including but not limited to on-platform commerce, digital downloads, AI services, Infinite Atom Cloud infrastructure services, community features, and payment integrations — additional terms specific to those features will be published and incorporated into this Agreement by reference. Users and partners will be notified of material additions with a minimum of 14 days written notice before taking effect. Continued use of the platform after notice constitutes acceptance of supplemental terms.

// ARBITRATION & DISPUTE RESOLUTION

PLEASE READ THIS SECTION CAREFULLY. IT AFFECTS YOUR LEGAL RIGHTS.

Any dispute, claim, or controversy arising out of or relating to this Agreement or the use of the platform that cannot be resolved through good-faith negotiation within 30 days shall be resolved by binding arbitration administered by the American Arbitration Association under its Consumer Arbitration Rules. The arbitration shall take place in Fairfield County, Ohio. The arbitrator's decision shall be final and binding. Each party shall bear its own costs and attorneys fees unless the arbitrator determines that a party acted in bad faith.

CLASS ACTION WAIVER: You agree that any arbitration or legal proceeding shall be conducted solely on an individual basis. You waive any right to bring or participate in a class action, class arbitration, or representative proceeding of any kind.

EXCEPTION: Either party may seek emergency injunctive relief in the courts of Fairfield County, Ohio to prevent irreparable harm pending arbitration. Nothing in this section prevents Infinite Atom from seeking collection of unpaid subscription fees through appropriate legal channels.

// GOVERNING LAW

This Agreement is governed by the laws of the State of Ohio, United States, without regard to conflict of law principles. Any matters not subject to arbitration shall be resolved exclusively in the state or federal courts located in Fairfield County, Ohio. Both parties consent to personal jurisdiction in those courts.

// SEVERABILITY

If any provision of this Agreement is found to be invalid, illegal, or unenforceable, that provision shall be modified to the minimum extent necessary to make it enforceable, or severed if modification is not possible. The remaining provisions of this Agreement shall continue in full force and effect.

// ENTIRE AGREEMENT

This Agreement, together with all documents incorporated by reference, constitutes the entire agreement between the parties with respect to its subject matter and supersedes all prior negotiations, representations, warranties, and understandings. No amendment to this Agreement shall be binding unless made in writing and either agreed to by both parties or communicated with the required notice period.

// CONTACT

For questions about this Agreement: infiniteatomtech@gmail.com

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