

INFINITE ATOM TECHNOLOGIES LLC

Contact & Communications Policy

How Infinite Atom Communicates With You

Effective Date: March 23, 2026 | Document Version 1.0 | infinite-atom.com

// 1. PURPOSE

This policy describes how Infinite Atom Technologies LLC communicates with users, partners, and the public, what communications mean legally, your rights regarding communications, and how to manage your communication preferences.

// 2. TYPES OF COMMUNICATIONS

2.1 Transactional Communications

Transactional communications are sent as part of your use of the Platform and cannot be opted out of while you maintain an account. These include:

- Account registration confirmations
- Password reset and account security emails
- Subscription billing notifications and receipts
- Payment failure and account suspension notices
- Legal notices including policy updates with required notice periods
- DMCA takedown notices and counter-notification confirmations
- Account termination notices

2.2 Platform Notifications

Platform notifications inform you of activity relevant to your account. These include:

- Partner onboarding welcome communications
- Points and badge achievement notifications
- Weekly spotlight notifications
- Event reminders for claimed vendor spots
- Community replies and mentions (when implemented)

You may manage platform notification preferences through your account settings.

2.3 Marketing & Community Communications

Marketing and community communications promote Platform features, events, and partner activities. These are optional and you may unsubscribe at any time. These include:

- Community digest emails
- New feature announcements
- Featured partner and spotlight announcements
- Event roundups and map updates

- Platform development updates

// 3. LEGAL EFFECT OF COMMUNICATIONS

3.1 Policy Update Notices

When Infinite Atom sends a policy update notice to your registered email address, that notice constitutes legal notice under the applicable policy. The notice period begins on the date the email is sent to your registered address, regardless of whether you open or read the email. It is your responsibility to maintain a current, functional email address on your account.

3.2 Billing Notices

Billing notices sent to your registered email address constitute official notice of upcoming charges, failed payments, and subscription status changes. It is your responsibility to maintain a functioning email address and to monitor billing communications.

3.3 Termination Notices

Account termination notices sent to your registered email address constitute official notice of termination. If your email address is invalid or the notice bounces, Infinite Atom may post notice to your account dashboard or proceed with termination after a reasonable attempt to notify you.

3.4 Arbitration & Legal Demands

Notices required under the arbitration clause in the Terms of Service must be sent to infiniteatomtech@gmail.com for notices to Infinite Atom, and to your registered email address for notices to you. Legal notices to Infinite Atom may also be sent by certified mail to 1922 Winterbrook St, Lancaster, Ohio 43130.

// 4. YOUR COMMUNICATION RIGHTS

4.1 Unsubscribe

You may unsubscribe from marketing and community communications at any time by clicking the unsubscribe link in any marketing email or by contacting infiniteatomtech@gmail.com. Unsubscribing from marketing emails does not unsubscribe you from transactional communications.

4.2 Updating Contact Information

You are responsible for keeping your registered email address current. Update your email address through account settings. Infinite Atom is not responsible for missed communications sent to an outdated email address.

4.3 Communication Language

All official Infinite Atom communications are in English. Communications in other languages may be provided as a courtesy but English is the controlling language for all legal purposes.

// 5. CONTACTING INFINITE ATOM

5.1 General Inquiries

General inquiries, partnership questions, and service requests: infiniteatomtech@gmail.com

5.2 Legal & Policy Matters

Legal notices, DMCA notices, law enforcement requests, and formal legal correspondence: infiniteatomtech@gmail.com with subject line indicating the nature of the legal matter. Physical address: 1922 Winterbrook St, Lancaster, Ohio 43130.

5.3 Security Issues

Security vulnerability reports and suspected account compromises: infiniteatomtech@gmail.com with subject line "Security Report" or "Account Compromise."

5.4 Billing Issues

Billing disputes, refund requests, and subscription questions: infiniteatomtech@gmail.com with subject line "Billing Inquiry."

5.5 Response Times

Infinite Atom targets the following response times but does not guarantee them:

- Security reports: within 24 hours
- Billing disputes: within 5 business days
- DMCA notices: within 5 business days
- General inquiries: within 1 business week
- Appeal reviews: within 5 business days

// 6. ANTI-SPAM COMMITMENT

Infinite Atom Technologies LLC does not sell, rent, or share email addresses with third parties for marketing purposes. We comply with the CAN-SPAM Act and applicable anti-spam laws. Every marketing email includes an unsubscribe mechanism. We do not send unsolicited commercial email.

// 7. COMMUNICATIONS RECORDS

Infinite Atom maintains records of transactional and legal communications as part of its normal business operations. These records may be used in dispute resolution, legal proceedings, and to verify compliance with policy notice requirements. Communications records are subject to the Privacy Policy and may be subject to legal process as described in the Law Enforcement and Legal Process Policy.

// CROSS-REFERENCE

This policy is part of Infinite Atom Technologies LLC's comprehensive legal framework. It should be read in conjunction with the Terms of Service, Privacy Policy, Acceptable Use Policy, Partner Terms of Service, DMCA Policy, and all other platform policies. All policies are incorporated by reference into each other. The full legal framework is available at infinite-atom.com/terms and from infiniteatomtech@gmail.com.

// MODIFICATIONS

Infinite Atom Technologies LLC reserves the right to update this policy at any time. Material changes will be communicated to registered users with a minimum of 14 days written notice before taking effect. Continued use of the Platform after the effective date of changes constitutes acceptance of the updated policy.

// GOVERNING LAW & ARBITRATION

This policy is governed by the laws of the State of Ohio. Any disputes arising from or related to this policy are subject to binding arbitration in Fairfield County, Ohio as described in the Terms of Service. Class action waiver applies.

// CONTACT

For questions about this policy: infiniteatomtech@gmail.com

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Infinite Atom Technologies LLC | Lancaster, Ohio | Entity #5205141 | Document Version 1.0