

INFINITE ATOM TECHNOLOGIES LLC

3D Printing Service Agreement

Terms for Custom Print Orders & Physical Products

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READ BEFORE ORDERING: 3D printed parts are not engineered components. They are not certified for safety-critical applications. You are responsible for determining the suitability of any printed part for your intended use.

// 1. AGREEMENT OVERVIEW

This 3D Printing Service Agreement governs all custom print orders, physical product purchases, and 3D printing services provided by Infinite Atom Technologies LLC. By placing a print order, purchasing a physical product, or submitting a file for printing, you agree to these terms. This Agreement supplements the Terms of Service and Disclaimer of Warranties and Limitation of Liability.

// 2. SERVICE DESCRIPTION

Infinite Atom Technologies LLC offers on-demand 3D printing services using FDM (Fused Deposition Modeling) technology. Services include:

- Custom prints from customer-supplied files (.3MF, .STL, .OBJ, .STEP, .IGES, .F3D)
- Original design prints from the Infinite Atom product catalog
- Small batch production runs (5-50 units)
- Physical product sales from existing inventory
- Digital STL file sales for customer self-printing

// 3. MATERIALS & PRINT TOLERANCES

3.1 Available Materials

Prints are produced in PLA, PETG, ABS, and TPU unless otherwise specified at time of order. Material properties vary significantly. Customer is responsible for selecting the appropriate material for their intended use. Infinite Atom will advise on material selection but the final selection and responsibility rests with the customer.

3.2 Print Tolerances

FDM 3D printing carries inherent dimensional tolerances typically in the range of +/- 0.2mm to +/- 0.5mm depending on geometry, material, and print orientation. Tight-tolerance parts requiring precision beyond these ranges may not be achievable with FDM printing. Infinite Atom does not guarantee dimensional accuracy beyond standard FDM tolerances.

3.3 Surface Finish

FDM prints have visible layer lines as a characteristic of the process. Surface finish varies by layer height, orientation, and post-processing. Infinite Atom does not guarantee a specific surface finish unless post-processing services are explicitly included in the order.

3.4 Color Variation

Color matching to specific standards (Pantone, RAL, etc.) is not available through standard FDM printing. Colors may vary between filament batches. Infinite Atom does not guarantee exact color matching.

// 4. SAFETY & FITNESS FOR PURPOSE

CRITICAL: 3D printed parts produced by Infinite Atom Technologies LLC are NOT certified, tested, or approved for safety-critical applications. Do not use 3D printed parts in applications where failure could cause injury, death, or significant property damage.

4.1 Prohibited Applications

You may NOT use 3D printed parts from Infinite Atom in the following applications without independent engineering certification:

- Medical devices, implants, or equipment used in patient care
- Structural or load-bearing components in construction
- Automotive safety systems including brakes, steering, or occupant protection
- Aerospace or aviation components
- Electrical enclosures where UL or other safety certification is required
- Children's toys or products intended for children under 3 years (choking hazard)
- Food contact applications unless material is explicitly certified food-safe
- Any application where part failure could cause injury or death

4.2 Customer Responsibility

Customer is solely responsible for:

- Determining whether a 3D printed part is suitable for their intended application
- Obtaining independent engineering evaluation for any safety-critical use
- Testing and validating parts before deployment in any application
- Compliance with all applicable safety standards, regulations, and certifications
- Any consequences arising from the use of printed parts

4.3 Not Engineering Services

Infinite Atom Technologies LLC is a print service provider, not an engineering firm. File review, print advice, and material recommendations are provided as a courtesy and do not constitute engineering analysis, certification, or approval. Infinite Atom does not warrant that any design is structurally sound, safe, or fit for any particular purpose.

// 5. CUSTOMER-SUPPLIED FILES

5.1 File Responsibility

Customer is solely responsible for the accuracy, completeness, and printability of any files they submit. Infinite Atom will make reasonable efforts to identify obvious issues but is not responsible for print failures resulting from design defects, non-manifold geometry, insufficient wall thickness, or other file issues.

5.2 Intellectual Property

By submitting a file for printing, customer warrants that they own the design or have all rights to reproduce it physically. Infinite Atom will not print designs that are obviously infringing on third-party intellectual property. Customer indemnifies Infinite Atom from any IP claims related to customer-supplied designs.

5.3 Prohibited Files

Infinite Atom will not print:

- Weapons, weapon components, or weapon accessories including firearms, suppressors, or prohibited modifications
- Designs that infringe on third-party intellectual property
- Counterfeit or replica products designed to deceive
- Designs for illegal purposes
- Content that is obscene, hateful, or harmful

// 6. ORDERS, PRICING & PAYMENT

6.1 Quotes

Print pricing is provided via quote through the store.html inquiry form. Quotes are valid for 30 days. Prices are based on material cost, print time, complexity, and quantity. Final pricing may differ from estimates if the actual print differs materially from the submitted file.

6.2 Payment

Payment is required before print production begins unless a prior arrangement has been made in writing. Payment is processed through Stripe. Orders are not queued until payment is confirmed.

6.3 Cancellation

Orders may be cancelled for a full refund before print production begins. Once production has begun, a partial refund may be issued at Infinite Atom's discretion based on work completed. Orders that have been completed and shipped cannot be cancelled.

// 7. DEFECTS & REPRINTS

Infinite Atom will reprint or refund orders that have clear print defects caused by our process (such as layer separation, warping from printer error, or obvious dimensional failure) when reported within 7 days of receipt with photographic documentation. We will not reprint or refund for:

- Design issues in customer-supplied files
- Dimensional tolerances within the standard FDM tolerance range
- Color variation within normal filament batch variation
- Surface finish that is characteristic of FDM printing
- Damage caused by customer misuse or improper installation

// 8. SHIPPING & RISK OF LOSS

Risk of loss transfers to customer upon handoff to the shipping carrier. Infinite Atom is not responsible for damage or loss during shipping. Customers should purchase shipping insurance for high-value orders. Shipping timelines are estimates and not guarantees.

// 9. PRODUCT LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW, INFINITE ATOM TECHNOLOGIES LLC'S TOTAL LIABILITY FOR ANY CLAIM ARISING FROM A PRINTED PART OR PRODUCT SHALL NOT EXCEED THE PURCHASE PRICE OF THAT SPECIFIC PART OR PRODUCT. INFINITE ATOM IS NOT LIABLE FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES INCLUDING PERSONAL INJURY, PROPERTY DAMAGE, OR ECONOMIC LOSS ARISING FROM THE USE OF PRINTED PARTS OR PRODUCTS.

// CROSS-REFERENCE & INCORPORATION

This Agreement is part of Infinite Atom Technologies LLC's comprehensive legal framework and should be read in conjunction with the Terms of Service, Privacy Policy, Acceptable Use Policy, Disclaimer of Warranties and Limitation of Liability, and all other platform policies, all of which are incorporated herein by reference. The full legal framework is available at infinite-atom.com/terms and from infiniteatomtech@gmail.com.

// ARBITRATION & DISPUTE RESOLUTION

Any dispute arising from this Agreement that cannot be resolved through good-faith negotiation within 30 days shall be resolved by binding arbitration administered by the American Arbitration Association in Fairfield County, Ohio. The arbitrator's decision is final and binding. Class action waiver applies. Either party may seek emergency injunctive relief in Ohio courts to prevent irreparable harm pending arbitration.

// GOVERNING LAW

This Agreement is governed by the laws of the State of Ohio without regard to conflict of law principles. Any matters not subject to arbitration shall be resolved in the state or federal courts of Fairfield County, Ohio.

// SEVERABILITY

If any provision is found invalid or unenforceable, it shall be modified to the minimum extent necessary or severed if modification is not possible. Remaining provisions continue in full force and effect.

// ENTIRE AGREEMENT

This Agreement, together with all incorporated documents, constitutes the entire agreement between the parties regarding its subject matter and supersedes all prior communications and understandings.

// MODIFICATIONS

This Agreement may be updated with 14 days written notice for non-material changes. Material changes require mutual written agreement for signed service agreements, or 14 days notice for policy-based agreements. Continued use of services after notice constitutes acceptance.

// CONTACT

For questions about this Agreement: infiniteatomtech@gmail.com

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