

INFINITE ATOM TECHNOLOGIES LLC

Data Retention & Deletion Policy

How Long We Keep Your Data & How to Request Deletion

Effective Date: March 23, 2026 | Document Version 1.0 | infinite-atom.com

// 1. OVERVIEW

This Data Retention and Deletion Policy explains how long Infinite Atom Technologies LLC retains different categories of personal data, the reasons for retention, and how users can request deletion of their data. This policy supplements the Privacy Policy and applies to all data collected through infinite-atom.com and related services.

// 2. DATA RETENTION SCHEDULE

Data Category	Retention Period	Reason
Account registration data	Duration of active account + 2 years	Account management, legal compliance
Authentication logs	90 days	Security monitoring and fraud detection
Partner vendor space data	Duration of active subscription + 2 years	Billing records, dispute resolution
Product listings	Duration of active listing + 1 year	Platform records
Forum and community posts	Duration of active account	Platform operation
Event submissions	2 years from event date	Community records
Contact form submissions	2 years from submission	Business records
Billing and payment records	7 years	Tax compliance, Ohio law requirement
Stripe transaction records	7 years (held by Stripe)	Tax compliance, financial records
AI interaction logs	90 days unless earlier deletion requested	Service improvement, abuse detection
Security incident records	5 years	Legal compliance, incident response
Closed account data	2 years post-closure then deleted	Dispute resolution, legal obligations

// 3. LEGAL HOLD

If Infinite Atom becomes aware of pending or threatened litigation, regulatory investigation, or other legal proceeding that involves specific data, that data will be placed on legal hold and retained beyond the standard retention period until the matter is resolved. Legal hold overrides standard deletion schedules.

// 4. DELETION PROCEDURES

4.1 Account Closure

When an account is closed, personal data is retained for 2 years to allow for dispute resolution and compliance with legal obligations. After 2 years, personal identifiers are deleted or anonymized. Billing records are retained for 7 years as required by tax law. Anonymized, aggregate data may be retained indefinitely for platform analytics.

4.2 Content Deletion

When a user deletes content (product listings, forum posts, etc.), that content is removed from public view immediately. Backup copies may persist for up to 90 days before permanent deletion from all systems.

4.3 Backups

Data may exist in encrypted backup systems for up to 90 days beyond the standard retention period. Backup data is not accessible for normal operations and is used only for disaster recovery.

// 5. REQUESTING DATA DELETION

To request deletion of your personal data:

1. Email infiniteatomtech@gmail.com with subject line "Data Deletion Request"
2. Include your account email address and the specific data you want deleted
3. Provide verification of your identity (we may request additional verification)
4. We will confirm receipt within 5 business days
5. Deletion will be completed within 30 days of confirmed request, subject to legal hold and retention requirements

We cannot delete data that we are legally required to retain including billing records, tax documents, and data subject to legal hold. We will inform you of any data we cannot delete and the reason.

// 6. DATA ASSOCIATED WITH ILLEGAL ACTIVITY

Data related to confirmed fraud, illegal activity, or DMCA violations may be retained beyond standard retention periods as evidence and for reporting to law enforcement or regulatory authorities.

// 7. THIRD-PARTY DATA

Data held by third-party processors including Stripe, Supabase, and Cloudflare is subject to their respective data retention policies. Requesting deletion from Infinite Atom does not automatically result in deletion from third-party systems. You may need to contact these providers directly to request deletion of data they hold.

// 8. POLICY UPDATES

This policy may be updated to reflect changes in legal requirements, platform operations, or data practices. Material changes will be communicated with 14 days notice.

// CROSS-REFERENCE & INCORPORATION

This Agreement is part of Infinite Atom Technologies LLC's comprehensive legal framework and should be read in conjunction with the Terms of Service, Privacy Policy, Acceptable Use Policy, Disclaimer of Warranties and Limitation of Liability, and all other platform policies, all of which are incorporated herein by reference. The full legal framework is available at infinite-atom.com/terms and from infiniteatomtech@gmail.com.

// ARBITRATION & DISPUTE RESOLUTION

Any dispute arising from this Agreement that cannot be resolved through good-faith negotiation within 30 days shall be resolved by binding arbitration administered by the American Arbitration Association in Fairfield County, Ohio. The arbitrator's decision is final and binding. Class action waiver applies. Either party may seek emergency injunctive relief in Ohio courts to prevent irreparable harm pending arbitration.

// GOVERNING LAW

This Agreement is governed by the laws of the State of Ohio without regard to conflict of law principles. Any matters not subject to arbitration shall be resolved in the state or federal courts of Fairfield County, Ohio.

// SEVERABILITY

If any provision is found invalid or unenforceable, it shall be modified to the minimum extent necessary or severed if modification is not possible. Remaining provisions continue in full force and effect.

// ENTIRE AGREEMENT

This Agreement, together with all incorporated documents, constitutes the entire agreement between the parties regarding its subject matter and supersedes all prior communications and understandings.

// MODIFICATIONS

This Agreement may be updated with 14 days written notice for non-material changes. Material changes require mutual written agreement for signed service agreements, or 14 days notice for policy-based agreements. Continued use of services after notice constitutes acceptance.

// CONTACT

For questions about this Agreement: infiniteatomtech@gmail.com

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